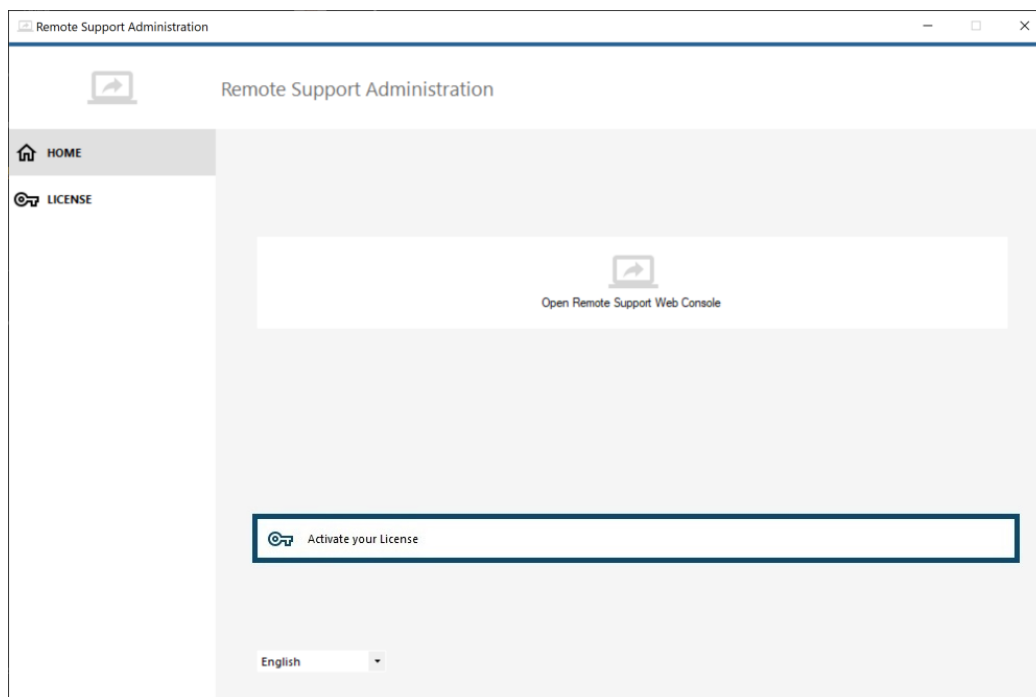


# Activating your license

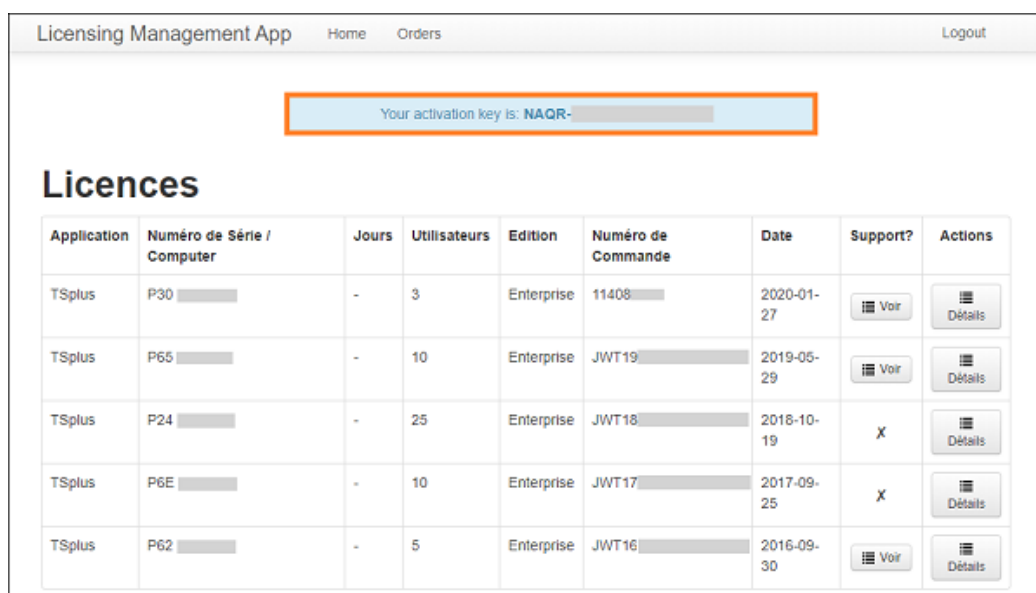
Open the TSplus Remote Support interface and click on the License tab.  
Then, click on the "Activate your License" button:



In order to get your Activation Key, connect to our [Licensing Portal](#) and enter your Email Address and your Order Number:

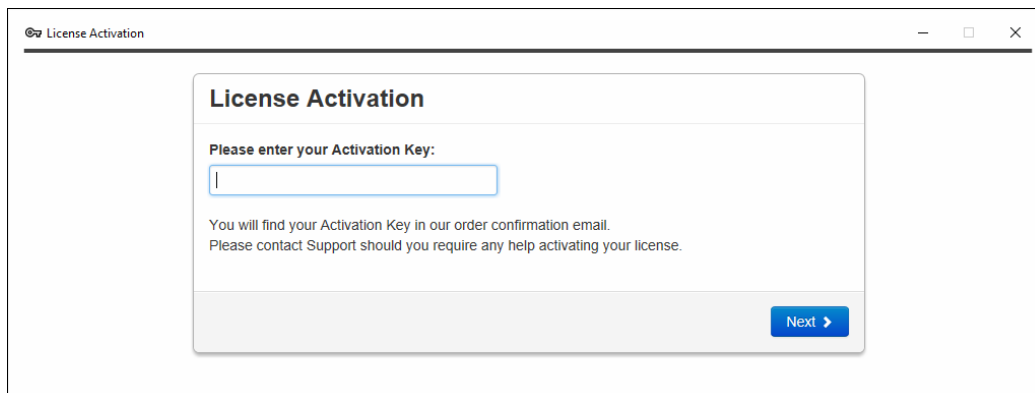
[Download the Customer Portal User Guide](#) for more information about how to use it.

Your activation key will be displayed at the top of the dashboard:

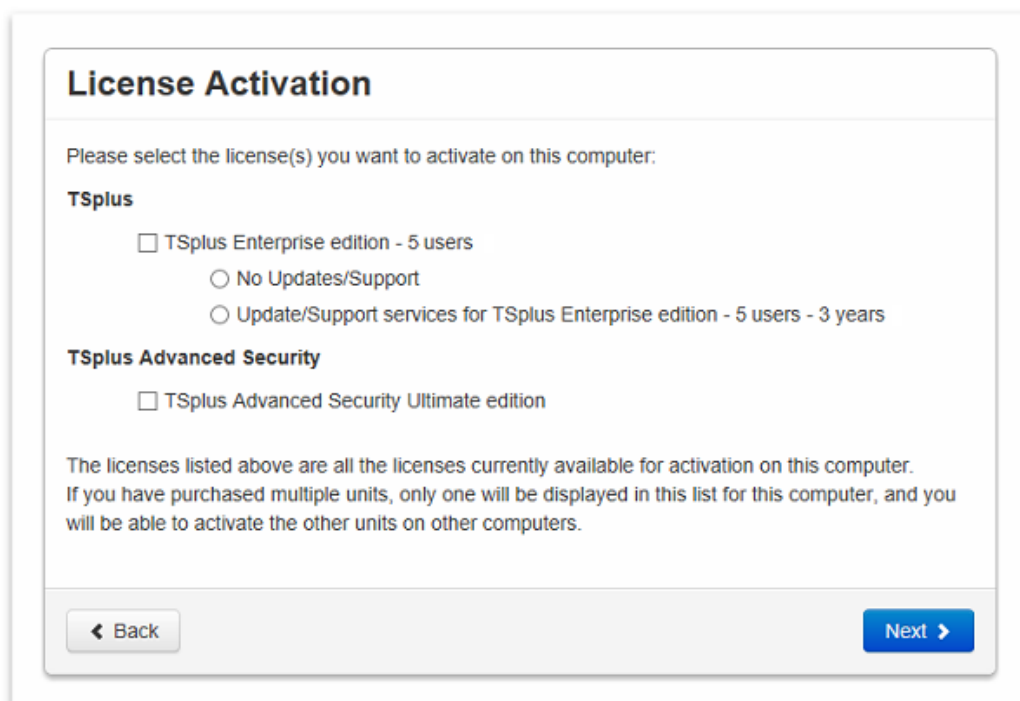


Application	Numéro de Série / Computer	Jours	Utilisateurs	Edition	Numéro de Commande	Date	Support?	Actions
TSplus	P30	-	3	Enterprise	11408	2020-01-27	Voir	Détails
TSplus	P65	-	10	Enterprise	JWT19	2019-05-29	Voir	Détails
TSplus	P24	-	25	Enterprise	JWT18	2018-10-19	X	Détails
TSplus	P6E	-	10	Enterprise	JWT17	2017-09-25	X	Détails
TSplus	P62	-	5	Enterprise	JWT16	2016-09-30	Voir	Détails

You can then enter this activation key and click on “Next” .



The screenshot shows a window titled "License Activation". Inside, there is a section titled "License Activation" with the instruction "Please enter your Activation Key:". Below this is a text input field. Further down, it says "You will find your Activation Key in our order confirmation email. Please contact Support should you require any help activating your license." At the bottom right, there is a blue button labeled "Next >".

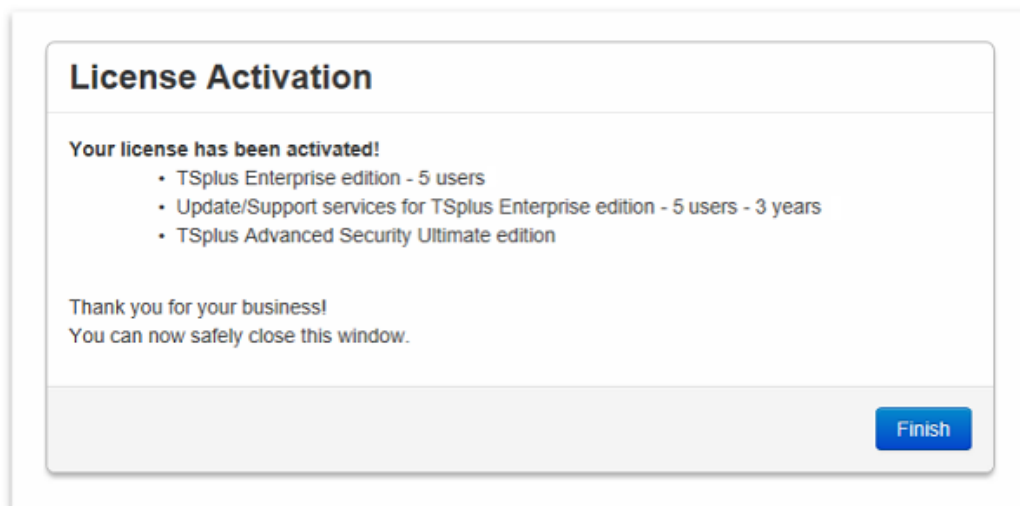


The screenshot shows a window titled "License Activation". Inside, there is a section titled "License Activation" with the instruction "Please select the license(s) you want to activate on this computer:". Below this, there are two sections of licenses:

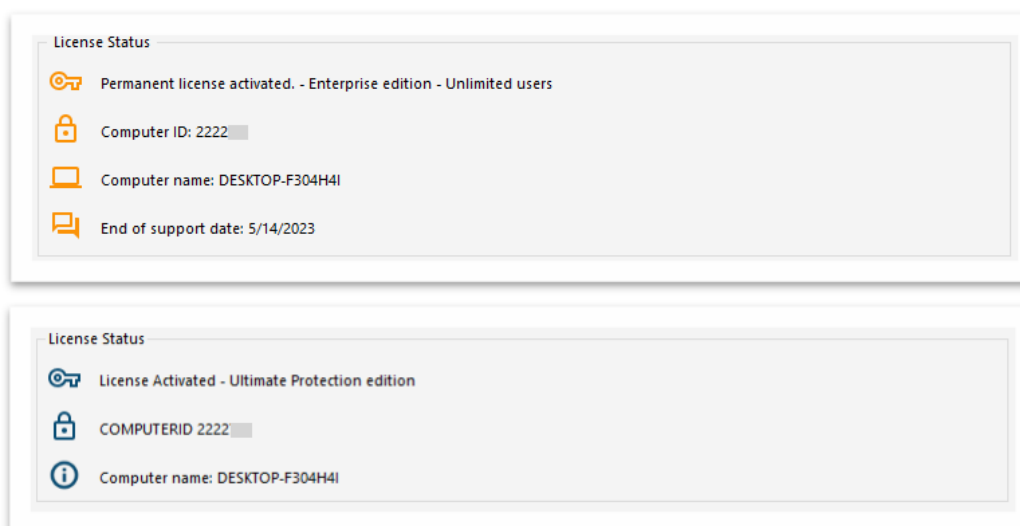
- TSplus**
  - ☐ TSplus Enterprise edition - 5 users
    - ☐ No Updates/Support
    - ☐ Update/Support services for TSplus Enterprise edition - 5 users - 3 years
- TSplus Advanced Security**
  - ☐ TSplus Advanced Security Ultimate edition

Below the license list, it says: "The licenses listed above are all the licenses currently available for activation on this computer. If you have purchased multiple units, only one will be displayed in this list for this computer, and you will be able to activate the other units on other computers." At the bottom, there are two buttons: "Back" and "Next >".

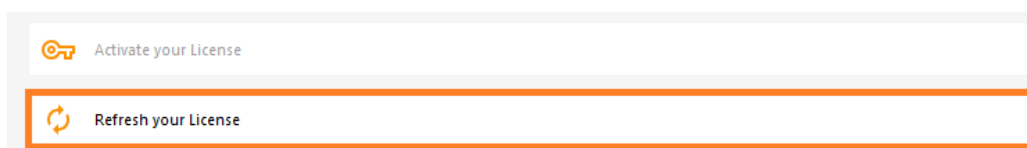
Check one or more items and click on the “Next” button. Please note that you can activate several products at the same time by checking several products/support!

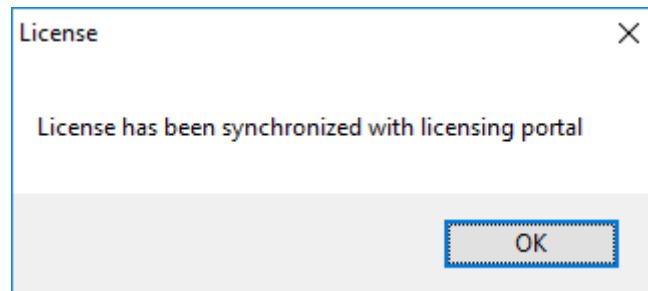


All your products/support are now activated (in this example, both TSplus with support and TSplus Remote Support have been activated at once).



Refresh your License Data by clicking on the corresponding button, it will synchronize information with our Licensing Portal:





Thank you for choosing TSplus Remote Support!