Pre-requisites

Hardware Requirements

TSplus Remote Support Client runs on both 32 and 64-bit editions of Windows computers.

TSplus Remote Support Server may only be installed on 64-bits editions of Windows computers.

Operating System

TSplus Remote Support is compatible with the following OS:

- Windows **7 Service Pack 1**
- Windows **8/8.1**
- Windows **10 Pro**
- Windows **11 Pro**
- Windows **Server 2008 SP2/Small Business Server SP2 or 2008 R2 SP1**
- Windows **Server 2012 or 2012 R2**
- Windows **Server 2016**
- Windows **Server 2019**
- Windows **Server 2022**

Dependencies

TSplus Remote Support requires .NET Framework to be installed on the computer.

The minimum version supported is .NET Framework 4.5.2.

If the .NET Framework is not installed on the computer, TSplus Remote Support setup program will try to download and install it.