

Activating Your TSplus License (Offline)

Retrieve your Activation Key

When you order a license, connect to our [Licensing Portal](#) and enter your Email Address and your Order Number:

The screenshot shows the 'Customer Portal - Get your License' page. It has a header 'Licensing Management App' and a 'Support' link. The main content area contains two input fields: 'Email' with a placeholder 'Please type your email address' and 'Order Number' with a placeholder 'Please type your Order Number specified in the order confirmation email. If you have made several orders, any order number will do.' Below these fields is a blue button labeled 'Login to my Customer Portal'. At the bottom, there are flags for various countries and a link 'Partners / Resellers'.

[Download the Customer Portal User Guide](#) for more information about how to use it.

Your activation key will be displayed at the top of the dashboard:

The screenshot shows the dashboard of the 'Licensing Management App'. At the top, there are links for 'Home', 'Orders', and 'Logout'. A blue box highlights the activation key: 'Your activation key is: NAQR-'. Below this is a section titled 'Licences' containing a table with the following data:

Application	Numéro de Série / Computer	Jours	Utilisateurs	Edition	Numéro de Commande	Date	Support?	Actions
TSplus	P30	-	3	Enterprise	11408	2020-01-27	Voir	Détails
TSplus	P65	-	10	Enterprise	JWT19	2019-05-29	Voir	Détails
TSplus	P24	-	25	Enterprise	JWT18	2018-10-19	X	Détails
TSplus	P6E	-	10	Enterprise	JWT17	2017-09-25	X	Détails
TSplus	P62	-	5	Enterprise	JWT16	2016-09-30	Voir	Détails

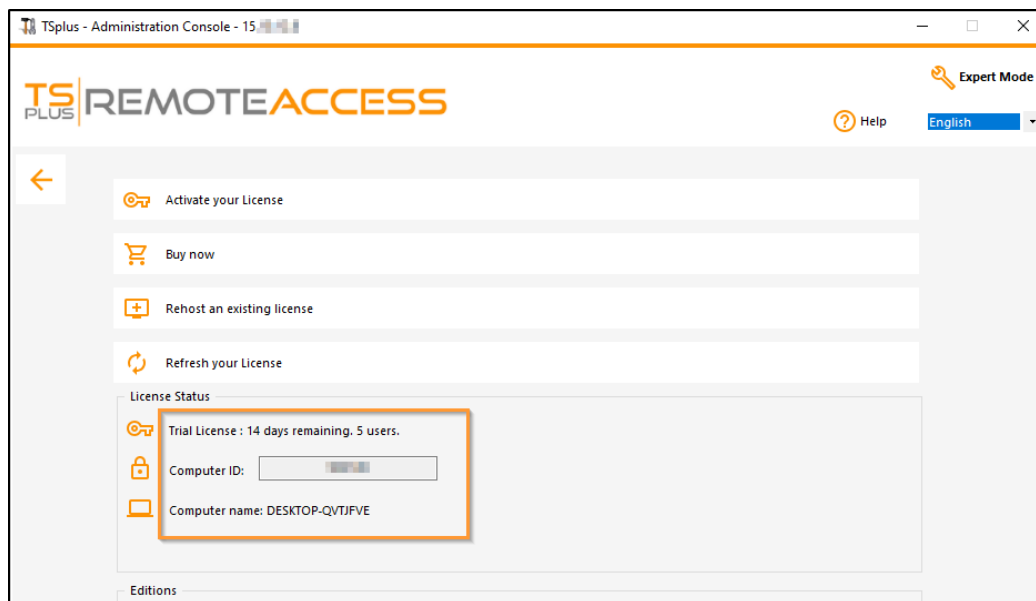
Locate the Administrator Tool on your desktop



If you cannot find the admin tool shortcut, it should be located in the desktop folder on the administrator account used to download TSplus. You can also find the TSplus folder on this path: 'C:\Program Files (x86)\TSplus\UserDesktop\files'.

Double-click on it, then click on the license tab.

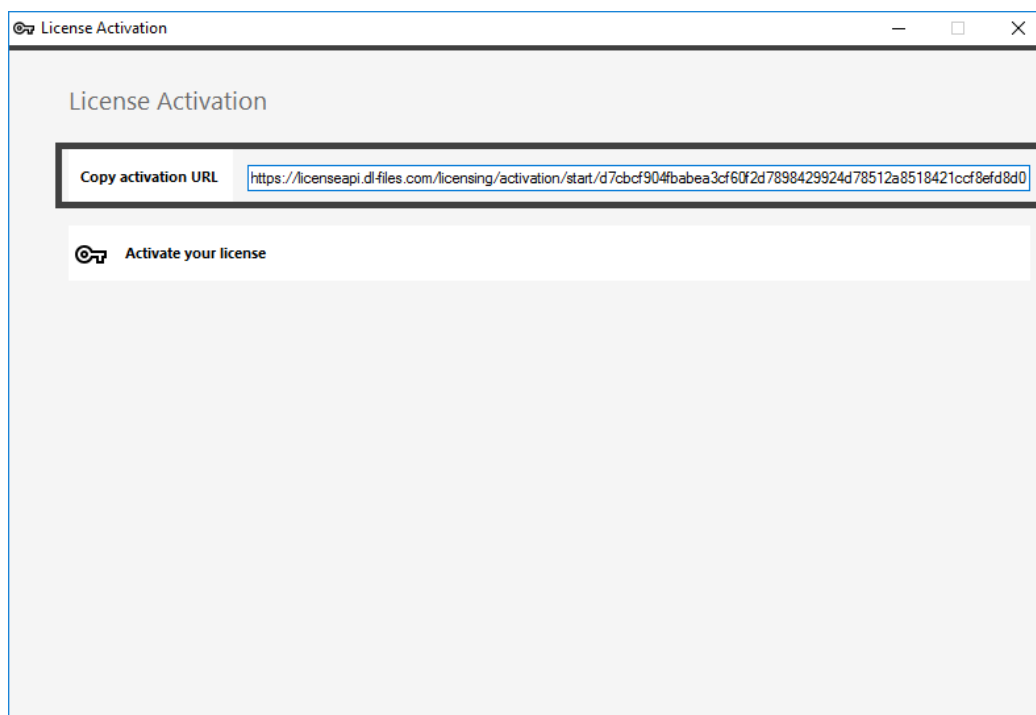
Here you can see the status of your TSplus license, as well as your Computer ID and Computer Name:



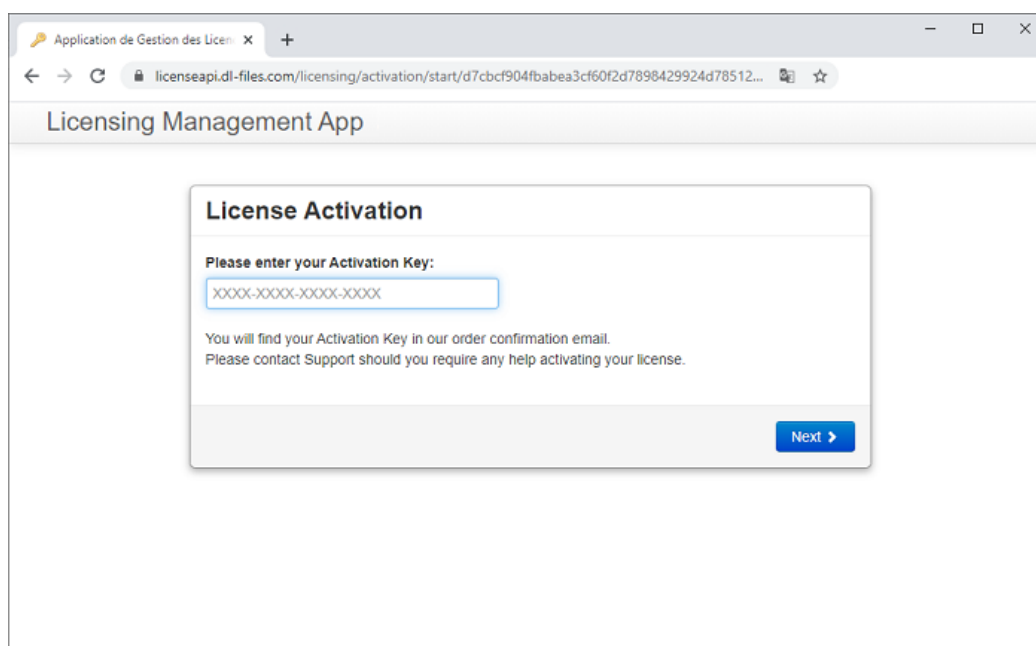
Activate your licenses on an offline TSplus server

Click on the "Activate your License" button. A popup appears and displays a quite long URL address.

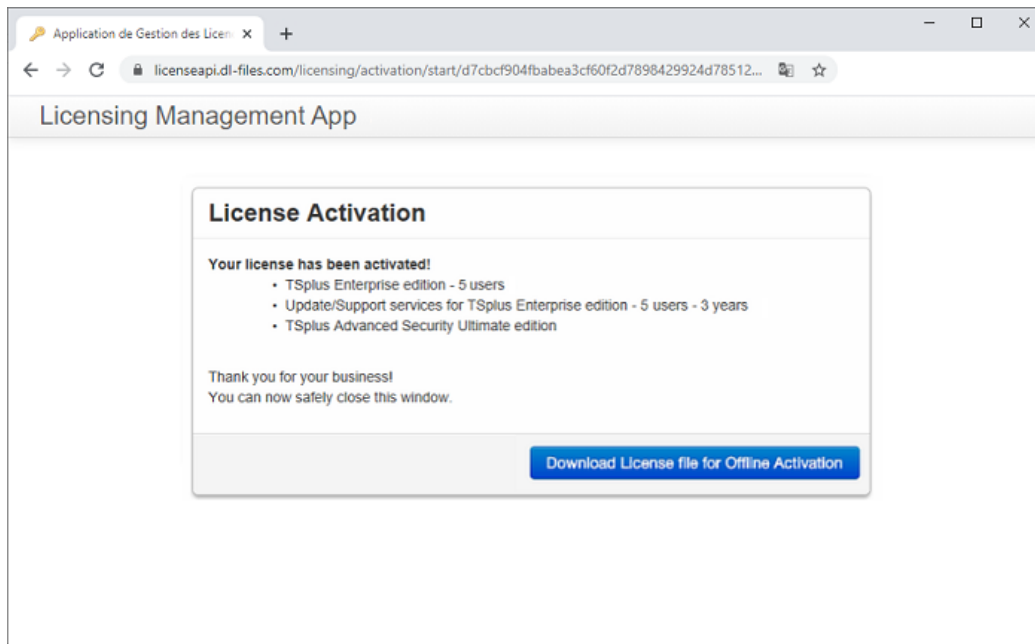
Copy this URL on an internet-connected computer browser and access it in order to retrieve a license file:



Enter your Activation Key:

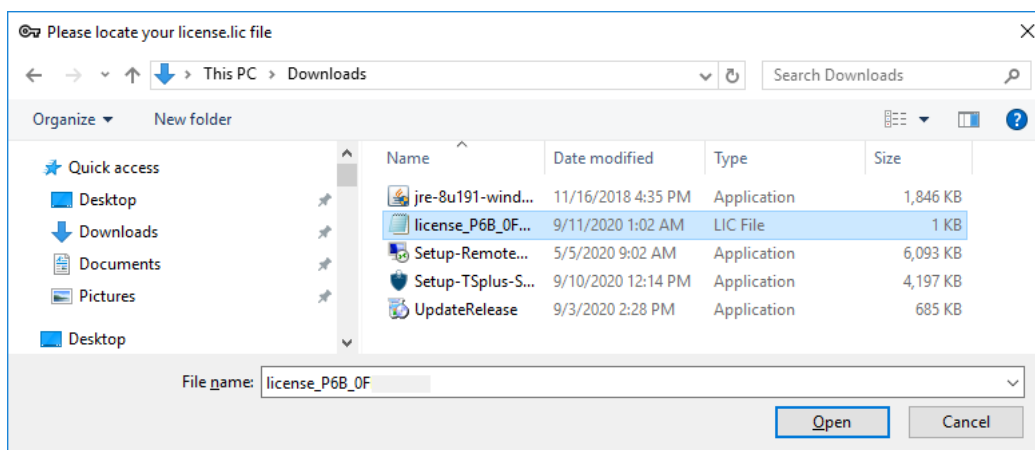


Your license is then validated. Download the license file by clicking on the corresponding button:

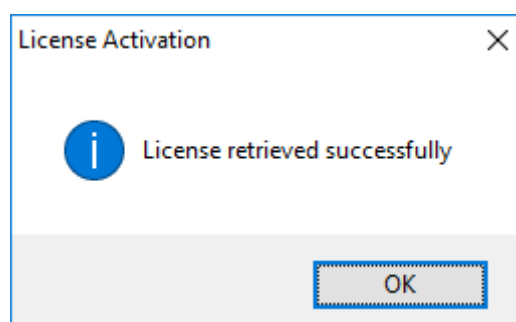


This license file must then be copied back to the server in order to finish the offline activation process:

Screenshot 4-7 type unknown



A message will confirm that your license was retrieved successfully:



You will then have to select the corresponding licenses / support to activate and a message confirming that all your products/support are now activated.

N.B: You can still download license.lic files on the Licensing Portal for TSplus Legacy Versions. [Download the Customer Portal User Guide](#) for more information about how to use it:

License Activation

If you are using a recent version of TSplus then license activation is very easy:

- Open TSplus AdminTool
- Click on the "License" tab
- Click on the "Activate your license" button
- Enter your Activation Key: **6BAP-**

Legacy License File

If you are using a legacy version of TSplus then you will need a license file to activate your product.

Please only do this for:

- TSplus version 12 or lower
- TSplus Long Term Support (LTS) 12
- TSplus Long Term Support (LTS) 11

Serial Number:

Apply Serial Number